

CommCare Messaging



This feature requires a [CommCare Software Plan](#)

This feature (Messaging) is only available to CommCare users with a **Standard Plan** or higher. For more details, see the [CommCare Software Plan page](#).

Introduction

- [Getting Started with Messaging](#)
- [Frequently Asked Questions \(FAQ\)](#)
- [Messaging Vocabulary](#)
- [SMS Basics](#)
- [Gateway Options for SMS Projects](#)

Starter Applications and Tutorials

- [Messaging Beginner Tutorial](#): This builds a basic application that sends reminder messages to pregnant women and health workers
- [SMS Survey Tutorial](#): This adds to the beginner tutorial and sets up a two-way SMS survey to each pregnant woman
- [Keywords Tutorial](#): This allows you to setup a basic data collection system using SMS keywords

Configuration

Registering Contacts

Register contacts for use in the system. There are a number of options for doing this:

- [Registering a Mobile Worker Contact](#)
- [Registering a Case Contact](#)
- [Allow Contacts to Self Register](#) (they can send an SMS to register themselves)
- [Bulk Import Cases Using Excel](#)
- [Bulk Verification of Mobile Users](#)

System Setup

- [Setup an SMS Survey](#): This page describes how to setup an initial SMS survey.
- [Broadcast Messaging](#)
- [Conditional Alerts](#)
- [Viewing Scheduled Messaging Events](#)
- [Setup Multiple Languages](#): This page describes how to support multiple languages and translate built-in text.

Data and Reports

Messaging provides a set of reports and tools to manage your project data.

- [CommCare Messaging Dashboard](#): Summarizes important metrics for your project
- [CommCare Messaging Reports](#): Information on reports available on CommCare HQ
- [CommCare Messaging Exports](#): Information on exporting your messaging data outside of CommCare.

SMS Testing and Troubleshooting

- [Messaging Testing and Troubleshooting](#)
- [Review Chat History](#)
- [Best Practices](#)

Learn More

- [SMS & GPRS](#)
- [IVR](#) (presently, this is only an internal document)
- [Case Studies](#)