

# Messaging Beginner Tutorial - Testing and Viewing Scheduled Reminders

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[Date Based Reminder](#)

Now that our reminders and application is setup, you can use a mobile worker to register a new pregnant mother and view her scheduled reminders on CommCareHQ.

## Setup a Sample Case

1. Register a new mobile worker for your project and add a new phone number as described in the [Setup a Mobile Worker for Messaging](#)
2. Install the application on a phone and register a new pregnant woman using the application. Make sure you enter a valid phone number (including country code) when registering the mother.
3. Fill out the Follow Up form and indicate that the woman has risk symptoms and hasn't visited the clinic yet.

## Viewing Cases in the Calendar

Go to the Messaging tab and click on Reminder Calendar in the left bar. You'll see the each upcoming message scheduled to go out to cases and mobile workers. For repeating reminders, only the next scheduled reminder will be displayed.

The current date and time is Jan. 3, 2015, 9:04 a.m. Asia/Kolkata. (All dates are in Asia/Kolkata.)						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Dec. 29, 2014	Dec. 30, 2014	Dec. 31, 2014	Jan. 1, 2015	Jan. 2, 2015	Jan. 3, 2015 9:05 a.m. <b>Welcome Message to Test pregnancy</b>	Jan. 4, 2015
Jan. 5, 2015	Jan. 6, 2015 2:30 p.m. <b>High Risk Clinic Visit to Test pregnancy</b>	Jan. 7, 2015	Jan. 8, 2015	Jan. 9, 2015	Jan. 10, 2015	Jan. 11, 2015
Jan. 12, 2015	Jan. 13, 2015	Jan. 14, 2015 2:30 p.m. <b>Delivery Reminder to User 'sheel' for Test pregnancy</b>	Jan. 15, 2015	Jan. 16, 2015	Jan. 17, 2015	Jan. 18, 2015

## Viewing Messages in the Log

The message log can be used to view a history of all messages sent for the project. To view the message log, go to the *Reports* tab and choose *Message Log* from the left bar. You can choose a date range and filter to specify messages by message type. If you leave *Message Type* blank, it will show all messages. Click on the *Apply* button to view the messages in your chosen date range.

### Report Filters

Date Range  This report's timezone is Asia/Kolkata.

Message Type

### Message Log

Timestamp	User Name	Phone Number	Direction	Message
2015-01-03 09:05:51	Test pregnancy	+17814285419	Outgoing	You'll receive reminders and tips during your pregnancy from this number.

Showing 1 to 1 of 1 entries

## Basic Troubleshooting

If your messages are not in the message log, there is some basic troubleshooting that you can do.

- **Check the Error Log:** Go to the Messaging tab and choose *Reminders in Error* on the left pane. This should show you a list of reminders that failed to send out. Review this list and address any issues notes.
- **Verify the Phone Number:** You may have entered the phone number incorrectly - make sure you've included the country code when entering the number for the case or phone. You can also send test message. Go to the Messaging tab and choose *Compose SMS*. Type the phone number here and a message and choose *Send*.
- **Upcoming Messages not in Calendar:** If the upcoming messages are not in your reminder calendar, then you may have not configured your reminder correctly. Use the Case List report to make sure the registered cases have the right set of case properties (and match your reminders).

Other troubleshooting tips are available here: [Messaging Troubleshooting](#)

Congratulations, you've completed the messaging beginner tutorial! Use the [Messaging - SMS in CommCare](#) page to read more about messaging and other functionality.