CommCare Messaging



This feature requires a CommCare Software Plan

This feature (Messaging) is only available to CommCare users with a **Standard Plan** or higher. For more details, see the CommCare Software Plan page.

Introduction

- · Getting Started with Messaging
- Frequently Asked Questions (FAQ)
- Messaging Vocabulary
- SMS Basics
- · Gateway Options for SMS Projects

Starter Applications and Tutorials

- · Messaging Beginner Tutorial: This builds a basic application that sends reminder messages to pregnant women and health workers
- SMS Survey Tutorial: This adds to the beginner tutorial and sets up a two-way SMS survey to each pregnant woman
- · Keywords Tutorial: This allows you to setup a basic data collection system using SMS keywords

Configuration

Registering Contacts

Register contacts for use in the system. There are a number of options for doing this:

- Registering a Mobile Worker Contact
- Registering a Case Contact
- Allow Contacts to Self Register (they can send an SMS to register themselves)
- Bulk Import Cases Using Excel
- Bulk Verification of Mobile Users

System Setup

- Setup an SMS Survey: This page describes how to setup an initial SMS survey.
- Broadcast Messaging
- Conditional Alerts
- Viewing Scheduled Messaging Events
- Setup Multiple Languages: This page describes how to support multiple languages and translate built-in text.

Data and Reports

Messaging provides a set of reports and tools to manage your project data.

- CommCare Messaging Dashboard: Summarizes important metrics for your project
- CommCare Messaging Reports: Information on reports available on CommCare HQ
- CommCare Messaging Exports: Information on exporting your messaging data outside of CommCare.

SMS Testing and Troubleshooting

- Messaging Testing and Troubleshooting
- Review Chat History
- Best Practices

Learn More

- SMS & GPRS
- Case Studies