The CommCare Ecosystem

CommCare is used by over 500+ international development organizations in 60+ countries to transform their last-mile data collection and service delivery practices. These organizations not only get value from CommCare’s powerful native capabilities, but also from our entire ecosystem of integrations with their favorite products and services. Almost every B2B SaaS product today has APIs that could be used to build integrations with other products and services. An ecosystem, however, is intentional about how the multiple products work together to create a whole that is greater than the sum of its parts.

What does the CommCare Ecosystem look like?

- Integrations with tools for M&E Teams and Business Intelligence Use Cases
  - DHIS2
  - OpenMRS
  - PowerBi
  - Tableau
  - Excel Dashboards
  - MS Excel Exports, which allows you to import data to several systems.
- Integrations with other mobile apps for improved service delivery
  - Breath Counter
  - Area Mapper
  - Simprints
- Integrations with tools for Research Teams
  - OpenClinica
- Integrations with automation platforms
  - Zapier
  - OpenFn
  - MOTECH
- Developer Tools for ICT/Digital Software Teams
  - APIs
  - CommCare Data Export Tool to automatically push your data to a SQL DB
  - Data Forwarding Webhooks
  - Framework for integrating custom Android apps with CommCare apps.
- Integrations with SMS gateways to enable SMS based workflows and Messaging Use Cases
  - Twilio
  - Unicel
  - Yot
  - Syniverse
  - Grapevine
  - Telerivet
  - Telegram (under R&D)
  - WhatsApp (under R&D)
- End User Support
  - CommCare Forum
  - Dimagi Academy, our online learning center that hosts a variety of courses designed to equip individuals and organizations with the skills they need to build CommCare mobile applications and manage CommCare projects.

The CommCare Ecosystem has been intentionally designed to create unique value for M&E, Program and ICT/Digital Teams. We have seen that when these 3 teams wholeheartedly adopt CommCare, organizations can consistently meet or beat their impact goals, and enabling that remains our true north.

I’ve listed the parts of our ecosystem that we typically see at the organizational level with CommCare, but we also see many more use cases at the national digital health level as well. Stay tuned for future write-ups on examples of DHIS2 and OpenMRS using OpenHIE.

If you have any ideas for expanding the ecosystem further, please reach out to me at dmore@dimagi.com to discuss!