

Training Manuals, Guides, and Resources

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Training Resources for Java/J2ME/Nokia-style Feature Phones

Manuals for Frontline Workers

[Pathfinder International Kenya CHW training manual](#) - This manual was prepared for Pathfinder International in Kilifi, Kenya. (English)

[Pathfinder International Nigeria CHEW training manual.docx](#)- This guide was prepared for Pathfinder International in Abuja, Nigeria for Community Health Extension Workers (CHEWs) to use during training. (English)

[CommCare User Guide Template](#) - Customizable for any Java/J2ME device & app (English)

Manuals for Supervisors and Trainers

[Manual for Supervisors of CHWs PDF - India \(in Hindi\)](#) - This guide was prepared by Malik Ehtramuddin, Project Coordinator at Vatsalya /CRS Site in Kaushambi, Uttar Pradesh.

[Facilitation Guide for Trainers](#)- This guide contains tips and strategies for CommCare trainers. The aim of the guide is to equip trainers with the relevant tools and methods, which they can effectively utilize to deliver training to ASHAs on the use of mobile phones and the Commcare application.

[Pathfinder International Kenya Supervisor and Training Manual](#)- This document was used to facilitate the training of supervisors on the usage of CommCareHQ and how to train CHWs in Kilifi, Kenya. It works in collaboration with the CHW training manual above, and the flip chart guide below (English).

[Pathfinder International Kenya Flip Chart Guide](#) - This was developed to either be printed as a large flip chart, or to guide trainers in what to draw on a paper flip chart to aid their training (English).

Training Resources

[20 Steps of Phone Preparation - English](#)

[Phone Prep 20 Steps - PowerPoint Presentation - Hindi](#)

[Troubleshooting and Application Errors PPT - English](#)

[Troubleshooting and Application Errors PPT - Hindi](#)

Technical Resources

[20 Steps of Phone Preparation - Hindi](#)

[Phone2Phone Installation Guide with illustrations \(in Hindi\)](#)

[Installation and Set-up Instructions \(In Spanish\)](#) - These translations were generously contributed by Jesse Ventura and Tula Salud in Coban, Guatemala. The zip folder includes a sample manual, sample forms descriptions guide, pre-training and preparation checklists, training plans, and step-by-step instructions for installation and set-up of phones.

[Pre-training checklist](#): This is combined checklist which includes all offsite preparation and onsite preparation an implementation team should complete prior to training. By off/on site, we are referring to Dimagi field personnel, so this may/may not be applicable for your project. Regardless, all of these tasks should be considered prior to deployment.

Troubleshooting Guides & Frequently Asked Questions

[Troubleshooting Guide for Field-level Supervisors \(in Hindi\)](#)

[FAQ Guide for Field Supervisors \(of CHWs\) \(in English\) \(in Hindi\)](#)

[CommCare Troubleshooting Manual \(in English\)](#)

Mobile User Handouts

[Sample Forms Description Guide](#) - Can be provided to the mobile users to remind them of the purpose and recommended use of the forms included in the application.

[FAQ Guide for Community Health Workers/Mobile Users \(in English\) \(in Hindi\)](#)

Hindi Text Entry Guides: [Keypad Guided Hindi Input](#)

Training Resources for Android Phones

Manuals for Frontline Workers


[InScale Job Aid #1](#) - Samsung Galaxy Y and Sun King Pro Solar Charger User Guide in (English and Portuguese)

[InScale Job Aid #2](#) - Used for training Frontline Workers on using CommCare for Android phones (English and Portuguese)

[CommCare User Guide Template](#) - Customizable for any android device & app (English)

Manuals for Supervisors and Trainers

[ANOVA South Africa Technical Assistant Manual](#) - This manual was prepared for Technical Assistant in South Africa

File	Modified 
Microsoft Word Document DOs_DONTS_Reminders_eng_14feb2011_dt.docx	Feb 18, 2011 by Amelia Sagoff
Microsoft Word 97 Document User manual_PATH COMM-swahili.doc	Feb 18, 2011 by Amelia Sagoff
Microsoft Word Document P2P Installation and Application Access Guide.docx	May 29, 2012 by Mohini Bhavsar
Microsoft Word Document SF Technical Guide.docx	May 30, 2012 by Sri Ranganathan
Microsoft Word Document FAQs_for_ASHA_SAVE_Eng.docx	Jun 18, 2012 by Mohini Bhavsar
Microsoft Word Document FAQs_for_Field Staff_SAVE_Eng.docx	Jun 18, 2012 by Mohini Bhavsar
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Microsoft Word Document CRS_Revised_Application_Forms_Guide-v1-sr- 6.25.docx	Jun 25, 2012 by Mohini Bhavsar

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Microsoft Word Document pre-training checklist (offsite and onsite combined).docx	Jul 01, 2012 by Mohini Bhavsar
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PDF File Trainer general guidelines.pdf	Jul 31, 2012 by Sangya Kaphle
Microsoft Word Document CommCare Trainer's Facilitation Guide - generic.docx	Aug 02, 2012 by Mohini Bhavsar
Microsoft Word Document FINALCHEW Training Manual (1) (Recovered).docx	Nov 12, 2012 by Andrea Fletcher
PDF File CHW Manual 3.0.pdf	Feb 25, 2014 by Andrea Fletcher
Microsoft Powerpoint Presentation Mentor Manual.pptx	Feb 25, 2014 by Andrea Fletcher
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PDF File APE Job Aid #2 APE CommCare system FINAL.pdf	Feb 26, 2014 by Andrea Fletcher
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