

Internet Browsers for CommCareHQ

Supported Browsers

When using CommCareHQ we recommend using either **Chrome** or **Firefox** browsers. **Internet Explorer/Edge and Safari** are not well-supported by CommCareHQ and may be difficult to use.

You can download the recommended browsers for free at the links below:

- [Google Chrome](#)
- [Firefox](#)

Useful Shortcuts

Find shortcut

- **Purpose:** To find text that is anywhere on the page
- **Key:** Ctrl + F (Command + F on Macs)
- **On CommCareHQ:** use the "find" function to find a specific message, case property, or time stamp on a page. This will only search the text that is on the screen; it will not find material that has not loaded and it will not search text that is imbedded in an image.
- **Other info:** Press the **esc** key to leave the Find function.

Open multiple tabs or windows

- **Purpose:** View multiple parts of CommCare quickly without having to reload each one in sequence.
- **Key:**
 - To open a new window use Ctrl + N (Command + N on Macs)
 - To open a new tab use Ctrl + T (Command + T on Macs)
 - You can also open a link in a new window or tab by right clicking on it and choosing the appropriate option
- **On CommCareHQ:** This is very useful when you want to compare multiple reports or edit several forms at once

Incognito/Private Windows

Purpose: Allows you to open a new browser window that does not remember any of your active log-ins or history. In Chrome this is called [Incognito Mode](#) and in Firefox it is called [Private Browsing](#).

Key:

- Chrome: Ctrl + Shift + N (Command + Shift + N for Macs)
- Firefox: Ctrl + Shift + P (Command + Shift + P for Macs)

On CommCareHQ: You can log into two CommCare account simultaneously using an incognito/privacy window. This is very useful if you want to simulate what CommCareHQ will look like for a mobile user. You can remain logged into CommCareHQ as web user and then open an incognito/private window in which you log in as a mobile user. The sessions will be remain separate.